

Dear Camp Families,

We are writing today with some updates as we continue to prepare for camp.

Leading up to a typical summer, families have many questions and uncertainties. "What 'firsts' will my child have at camp? Which friendships will blossom? What activities will they try, and grow to love?"

Given the impact and uncertainties brought about by the pandemic, families have even more pressing questions about the summer of 2021 in particular. In this message, we are going to lay out more details.

## This email includes:

- 1. Information on the Addendum to the Participant Agreement (includes "Release")
- 2. Updated refund and cancellation policy
- 3. COVID-19 charge

Once those items are read (below), you must then log into your CampInTouch account by clicking <a href="here">here</a>, and under 'Forms', read, understand and sign a form entitled 'Acknowledgement of Addendum and Updates' (includes "Release").

**Important note:** ALL parents/guardians must sign the form, so please ensure they are present at the time of signing. If a second parent/guardian lives in a different household, there will be an option for them to sign as well, after the first household signs.

In addition, please ensure you have also carefully familiarized yourself with the Camp policies on our website, as well as the <u>FAQs</u> pertaining to summer 2021, (<u>www.campnbb.com/summer2021info.html</u>), the Camper and Parent Code of Conduct, as well as your Camp-in-Touch account. These were all agreed to by all camp participant families when you submitted your application for registration (collectively referred to as the 'Participant Agreement').

The success of our summer is dependent upon all of us doing our part to manage any potential risks and to create a healthy community prior to camp, during camp, and after camp.

We deeply believe that camp has never been more important for children. <u>Despite this reality, it is our plan to only open camp if it is both safe and feasible for us to do so.</u> We want it to be clear that the government giving a 'green light' for camps to open, only opens the path to some challenging decisions that camp's Board, in consultation with our Executive Director, will still need to make at that time and in the days that follow such an announcement. **Now with that said, we remain optimistic and are actively and excitedly planning for camp and an incredible Summer 2021 together.** 

For further clarity, just because the government says camps 'can open,' that does not necessarily equate



to Camp Northland 'will open'.

Instead, we have already carefully identified criteria that will be assessed. The criteria includes considerations around Health, Provision of Food Services, Child Safety, Mental Health of Children and Youth, Staff and Facility Readiness, Legal, Finance/Budget, and Brand.

If we determine that any one of these criteria does not satisfy our requirements of both safety and feasibility to operate for summer 2021, we will declare camp closed.

If we evaluate the criteria and determine that Camp will open, we also recognize that there is risk, including COVID-19, related to sending your child to camp. Therefore, and most importantly, we fully realize that ultimately, the decision to send your child to camp is yours.

Please be in touch with any additional questions we can answer.

Stay safe,

The Camp Northland Team

## 1. Addendum to Participant Agreement (includes Release)

When you enrolled your child or children for summer camp 2021, you agreed to the comprehensive Camp Northland Participant Agreement. A copy of that Agreement can be found in your <u>CampInTouch account</u> (under "Forms" - download your application and see the terms and conditions). In order to operate camp, we need to explain to all families the ways in which camp may be different, and as such we need to add COVID-19 considerations to our existing 'Terms and Conditions' of your camper application, thereby updating your Participant Agreement ('Addendum to Participant Agreement', includes "Release").

In order to maintain your registration for 2021, the 'Acknowledgement of Addendum and Updates' (includes Release) form MUST be reviewed and signed as accepted by all Participant families prior to May 31st, 2021. By reviewing and acknowledging the terms of the Addendum, you are maintaining your registration for 2021. As mentioned above, this can be signed in your CampInTouch account.

COVID-19 is serious, and while its risks to camp-aged children is currently believed to be small, it can cause serious illness and, in extraordinary cases, even death. The camp has designed and will be implementing measures to screen campers and staff in order to be admitted to come to camp. As well, numerous measures have been put in place in order to manage activities and other aspects of Camp life in order to reduce the chances of infection and illness.



More information about COVID-19, including suggestions for basic precautions and personal health and hygiene pertinent to COVID-19 can be found by clicking <a href="here">here</a>. Information at this link may be updated as circumstances evolve, and these guidelines are always subject to change. We recommend that you check these guidelines frequently for the most current information.

You can also <u>click here</u> to see a health checklist detailing specific precautions to take and symptoms to be aware of as part of your pre-camp screening process. We urge you to read this information, and consult with your camper's personal physician as to the risks of COVID-19 that may specifically affect your camper, before signing this agreement.

## 2. Updated refund and cancellation policy

Camp has extended the cancellation deadline to May 31, 2021, giving you more time to decide if you want to remain registered for the 2021 season.

If we receive your cancellation requests on or before May 31, 2021, you will receive a FULL refund of amounts already paid for 2021. In connection with this, final payment for 2021, including the COVID-19 surcharge (see below), for 2021 will now be due on June 1, 2021 (instead of the original date of April 15).

No refund will be provided if a cancellation request is made after May 31st.

Cancellation requests must be submitted in writing by email to <a href="https://happycamper@campnbb.com">happycamper@campnbb.com</a>.

After May 31st, 2021, campers reducing or cancelling their session enrolment will be charged \$200 in addition to fees for the sessions in which they are remaining registered.

All refunds will be paid via cheque or credit card refund, at the camp's discretion, and will be issued in or about October 2021.

**Government or Camp decision to close camp for 2021:** In the event that the Ontario government makes the decision to keep camps closed for the 2021 camp season OR the Board of Directors of Camp Northland determines, prior to the official camp opening date of July 4, 2021 (or alternative opening date which remains subject to change), that the camp will not operate in 2021, registered families will have the following three options:

- Apply amounts already paid in connection with 2021 as a credit towards summer 2022 registration payments,
- 2. Donate all or part of amounts paid in connection with 2021 to the Jewish Camp Council of Toronto (the not for profit operator of Camp Northland) and be issued a tax receipt for the full amount of the donation \*, or
- 3. Receive a full refund of amounts already paid in connection with 2021.



\*Donations of camp fees qualify for 1:2 matching grant from the Harold Grinspoon Foundation

Camp Closure During Season: If camp is able to operate and is underway, and if one of the circumstances referenced below occurs, a minimum of \$1,500 per camper (or the full session camper fees if less) is considered non-refundable, regardless of session length. Any fees paid above the sum of \$1,500 per camper will be refunded on a prorated basis for the days that the camper was not able to attend Camp. The referenced circumstances are as follows:

- If at any time, after Pre-Camp or Camp has started, Camp must be closed, by order of the Province, Health Unit, or any authority, or the Executive Director with support from the Board of Directors
- 2. If a child, or a family member in their household is found to have COVID-19, or tests positive for COVID-19 in the pre-camp test, they will not be able to attend any part of camp. For greater clarity, if one sibling tests positive in the pre-camp test, unless public health advises otherwise, none of the child's siblings who reside with that child will be able to attend camp. We ask families to plan for an appropriate isolation period for the family prior to the camp departure date (which remains subject to change or delay), including any necessary arrangements with regard to your child's in-class learning that may conflict with such isolation requirements. Please see the recommendations for isolating on the NBB website FAQs here.
- 3. If a child tests positive for COVID-19 at camp or is considered to be in close contact with a positive case, (and camp continues to operate) the camp will take direction from public health on whether the child(ren) will be quarantined or otherwise remain in camp, or if a parent will be required to pick up the child(ren). Once a child leaves, they will not be able to return to camp for the summer of 2021.
- 4. If Public Health determines that a camper (with or without COVID-19) may stay at camp, and a family chooses to withdraw their camper early, no refund of fees will be provided.
- 5. Under NO circumstances will a camper be allowed late entry into camp.

**Voluntary Withdrawals after Camp has started:** No camp fees will be refunded for voluntary withdrawals after the start of camp. If a camper leaves at the camp's request, fees/tuition may be refunded on a prorated basis, at the sole discretion of the Director.

Camp is full in many sections and units and therefore Camp has a growing waitlist. Families are reminded that accounts not up to date, and/or not paid in full by June 1, 2021 (unless specific alternative arrangements have been confirmed in writing by the camp office) may result in the Camp cancelling the camper registration and offering the spot to another camper family waiting for a spot.

## 3. COVID-19 Charge



A special "COVID-19 charge" of \$250 is being added to camper fees, to account for additional PPE, safety enhancement costs, COVID preparedness measures and testing. This charge is subject to the same refund policy as all other camp fees. This fee must be paid to the camp prior to May 31st, 2021. Details related to this fee are found in the Addendum to your Participant Agreement form (which includes "Release").

Our mission at Camp Northland is to ensure any child who wants to attend camp is able to, and that financial barriers should NOT be a barrier to this. We have scholarship funding available to help with camp fees and the COVID-19 charge, and we encourage those who may require additional assistance to apply.

Now please go review and sign the 'Acknowledgement of Addendum and Updates' (includes "Release") form by clicking <u>HERE</u>.